



MEDICARE OPEN ENROLLMENT COUNSELING

October 15 - December 7, 2025

It's Open Enrollment time again and Local Office on Aging is here to help!

LOA offers free insurance counseling with certified VICAP (Virginia Insurance Counseling and Assistance Program) Counselors. Get one-on-one guidance to help make decisions based on your unique situation and needs.

When: October 15 - December 7, 2025*

Hours: 8:15am - 3:00pm Monday - Thursday

Location: 4822 "J" Valley View Blvd N.W.

Roanoke, VA 24012 (Beside K-Pot restaurant)

New off-site
location to enable
us to serve more
clients!

To Make an Appointment:

Call Delaine Caldwell (540)345-0451, Ext. 3041

**We can help
with:**

- Understanding Medicare choices
- How to enroll
- Plan comparisons
- Coverage and costs
- Paying for Medicare & prescriptions
- Referrals to other resources

**Appointments
recommended,
walk-ins accepted.**

What to bring:

- Medication list with dosages
- Medicare card
- Insurance cards



**Local | Unbiased | Confidential
Knowledgeable | In-person or by phone**

***Closed on federal holidays and
the week of Thanksgiving.**



www.loaa.org

Helping Older Persons Remain Independent for as long as possible.